



Utility Billing

Integrated, Flexible and Citizen-Friendly

“ Between meter reading, bill printing and outsourcing, IVR, service requests, payments and, most importantly, financial integration: **your Utility Billing system needs to be able to talk to everything.** ”

Are you a Finance Manager? Utility Billing will save you time, and make your job easier, faster and better.

Our Utility Billing solution eliminates the need for double entry, freeing up valuable time and reducing errors that could lead to ledger balancing problems.

Truly integrates with your general ledger, unlike most other payment solutions on the market. Utility Billing talks to Springbrook’s Financial Suite, including:

- Accounts Payable module for easy transfer of refund checks.
- Accounts Receivable module for inhouse collections processing.

Simple, seamless integration with any third party meter software.

Print your bills inhouse or export to a print shop.

Built-in Word merge technology for easy form design and maintenance.

Airtight audit trail: comprehensive audit trail so you always know what happened with every account.

Are you a Utility Manager? Here are the reasons why your citizens and your billing team will love the convenience that our Utility Billing solution offers.

Empower your citizens with 24/7 account access, including automatic reminders and alerts so they never miss a payment.

Flexible billing structure: tiered rate structures, winter averaging, credit-based deposits tiered rate structures, winter averaging, credit-based deposits

Reduce customer management issues: with any third party meter software.

- Automation cuts down on expensive tech time to shut off / turn on delinquent accounts
- Fewer customer service calls
- Overall less hassle and confusion caused by a lagging paper trail

Collect past dues faster: streamlined, configurable past due processing.

Report to command: comprehensive audit trail so you always know what happened with every account.

Let's Talk!

